

## **\*\*Kwik Energy – Terms and Conditions\*\***

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### **\*\*1. Introduction\*\***

1.1. Welcome to Kwik Energy, an established broker of electricity and gas located at 30a The Avenue, London, England, E4 9LD.

1.2. These Terms and Conditions ("T&Cs") are a legal contract between you and Kwik Energy, governing your use of our services.

1.3. We advise reading these T&Cs in detail before using our services. Your access to and use of the service is conditioned upon your acceptance of and compliance with these T&Cs.

1.4. We reserve the right to update, change, or replace any part of these T&Cs by posting updates to our website.

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### **\*\*2. Scope of Services\*\***

2.1. Kwik Energy acts as an intermediary broker, helping customers find suitable electricity and gas providers based on their preferences and requirements.

2.2. We liaise with multiple energy providers to present you with a range of options. However, we do not guarantee the completeness or accuracy of the information provided by third-party providers.

2.3. Our role is purely advisory. We do not provide energy services directly.

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### **\*\*3. Fees, Charges, and Payments\*\***

3.1. Kwik Energy may earn commissions from energy providers for successful client referrals.

3.2. Any other fees related to our brokerage service will be communicated in writing prior to the initiation of our services.

3.3. We are committed to transparency. Any charges applied will be clear, fair, and agreed upon upfront.

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### **\*\*4. User Obligations and Conduct\*\***

4.1. You commit to provide accurate, complete, and up-to-date information as prompted by our service.

4.2. The decision to contract with any energy provider rests solely with you. Kwik Energy merely facilitates the connection.

4.3. You shall refrain from using our services for any unlawful purposes or means.

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#### **\*\*5. Limitations of Liability\*\***

5.1. While we endeavour to provide accurate and reliable recommendations, Kwik Energy cannot be held accountable for any inconsistencies, inaccuracies, or misrepresentations by third-party providers.

5.2. We are not liable for any indirect, incidental, or consequential damages that arise from your use of, or inability to use, our services.

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#### **\*\*6. Data Protection and Privacy\*\***

6.1. Your privacy is paramount to us. We adhere to all relevant data protection laws and ensure your personal data is safeguarded.

6.2. Our comprehensive Privacy Policy, available on our website, outlines the specifics of how we collect, use, and manage your personal information.

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#### **\*\*7. Termination and Suspension\*\***

7.1. Kwik Energy reserves the right to terminate or suspend your access to our services without prior notice for conduct that we believe violates these T&Cs or is harmful to other users of our services, us, third parties, or for any other reason.

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#### **\*\*8. Communications\*\***

8.1. For any concerns, queries, or feedback, you can reach us via:

- Phone: 079 9955 6646 / Tel: 020 33555 670
- Email: [info@kwikenergy.co.uk](mailto:info@kwikenergy.co.uk)
- Postal Address: 30a The Avenue, London, England, E4 9LD

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**\*\*9. Governing Law\*\***

9.1. These T&Cs, their subject matter, and their formation, are governed by English law. The courts of England will have exclusive jurisdiction.

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**\*\*10. Miscellaneous\*\***

10.1. If any provision within these T&Cs is deemed invalid or unenforceable, the remaining provisions will continue in full force.

10.2. No waiver of any term of these T&Cs shall be deemed a further or continuing waiver of such term or any other term.

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